MANAGERS

Age group	Primary, Grades 6 – 9		
Competency features	Expressing oneself clearly and presenting well	Conscious use of non-verbal communication	Listening & feedback
Aims	 to make use of the means of non-verbal communication to perceive communication fully, and assess its completeness or otherwise 		
Timing	45 minutes		
Location	indoors / outdoors		
Resources & materials	6 eye masks (blinders), 10 meters of rope		
Description			

1. Teacher leads in:

"We are a team know, consisting of six workers, three managers, and three engineers. Our task is to create a part for a new machine. Each group is highly specialized: The engineers made the blueprint. Their talk is so weird and technical that in their office, they only communicate with the managers without saying anything and/or showing them anything. As soon as the managers get a grasp of what it is about, they telephone the workers (staying away from the workshop), and verbally instruct them on what the engineers intend. Due to union rules, the workers are the only ones who can touch the materials and manufacture products. Since they can only listen, they will be working blind."

- 2. Teacher either tells the engineers what to design or gives them written instructions for, say, an equilateral triangle with tolerance of +/- 2 cm.
- 3. Engineers need to come to an agreement how to pass the information on. Since speaking is no good, they would use non-verbal communication gestures, etc. Then they pass the information onto the managers.
- 4. Managers tell the workers what to do, what to produce.
- 5. Workers are blinded, i.e. before they start working their eyes are tied or masked.

- 6. Workers will try and work according to instructions.
- 7. At the end, we ask the engineers to disclose what they tasked the managers with, who in turn describe how they understood the job. The workers then talk about how they worked.

Risks & recommendations	It is best to have plenty of space for this exercise – hallway, empty classroom, etc.		
Feedback	<u>Questions for discussion:</u> How did you fare getting the meaning of the "dumb" engineers? How did the "blind" workers manage? How did they communicate? Was it worse to be "blind" or "dumb"? Did the managers have it easy in comparison? Who was crucial to achieving the result?		
Application in classes	Czech; geometry		
Inspired by	Managers. In [online]. Games and once again games. [2011- 10-10]. Link: <http: charakter="" hryhryahry.wz.cz="" komunikace="" manazeri<br="">.html></http:>		
Notes			